

Proven Ideas Enhancing Competitive Edge

# Leverage

Our experienced consultants help your business optimize the processes across the value stream



# Discover

Our diagnostics study helps business identify the numerous improvement opportunities



# Grow

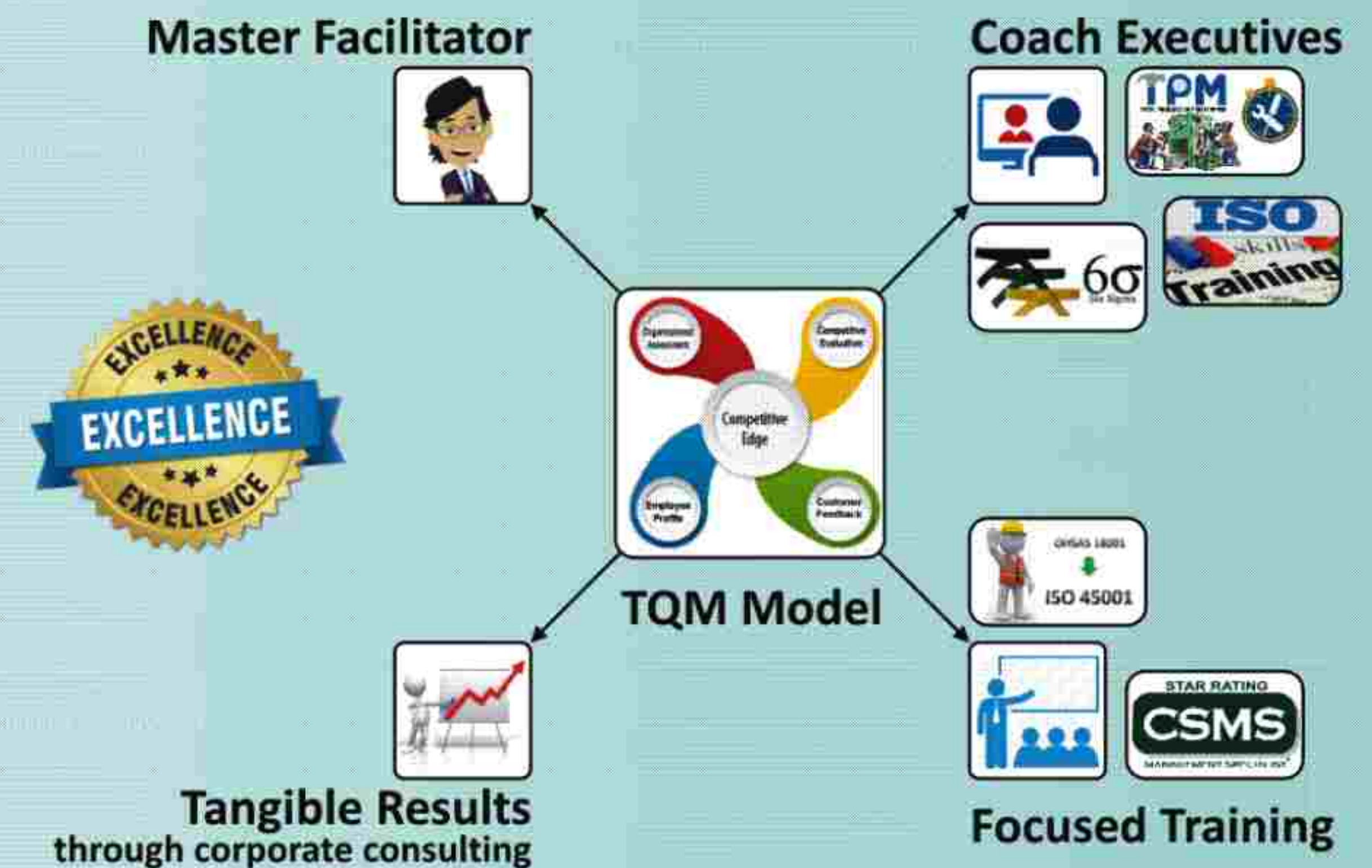
Our Lean Six Sigma Methodology helps all round growth of your business



## About us

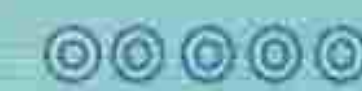
Providence Biz Solutions, with corporate office at Bangalore is an Expert group of professionals to drive business excellence and enhance competitive edge of organizations for long term business sustenance. The uniqueness in approach lies in T.E.I (Total Employee Involvement) aligned with vision and improving key performance metrics (Productivity | Quality | Delivery | Cost | Safety | Morale ). We are India's leading organization for **IRIS Certification** Lean Six Sigma, Total Productive Maintenance (TPM), BE, Model, Kaizen, 5S & Operational Excellence Training, Consulting and Certification Services. We are Authorized by various national & international institutions for conducting professional certification courses such as Six Sigma, Lead Auditor Courses and IT Professional Certification Courses of Apple, Microsoft, etc. We serve a diverse client base from Service, Automobile, Manufacturing, Small, Medium and Large organizations.

Providence filters out strengths of various management tools used in the industries over the past 25 years without allowing conflict between relative merits and demerits of the different approaches and fundamental differences among various tools.



# Transform

Our experience is valuable for your transformation and building value to stake holders



# Unlock

Unlock improvement potential through : LEAN Six Sigma, TPM, Business Excellence, World Class Manufacturing, 5S & Visual Management Interventions.....

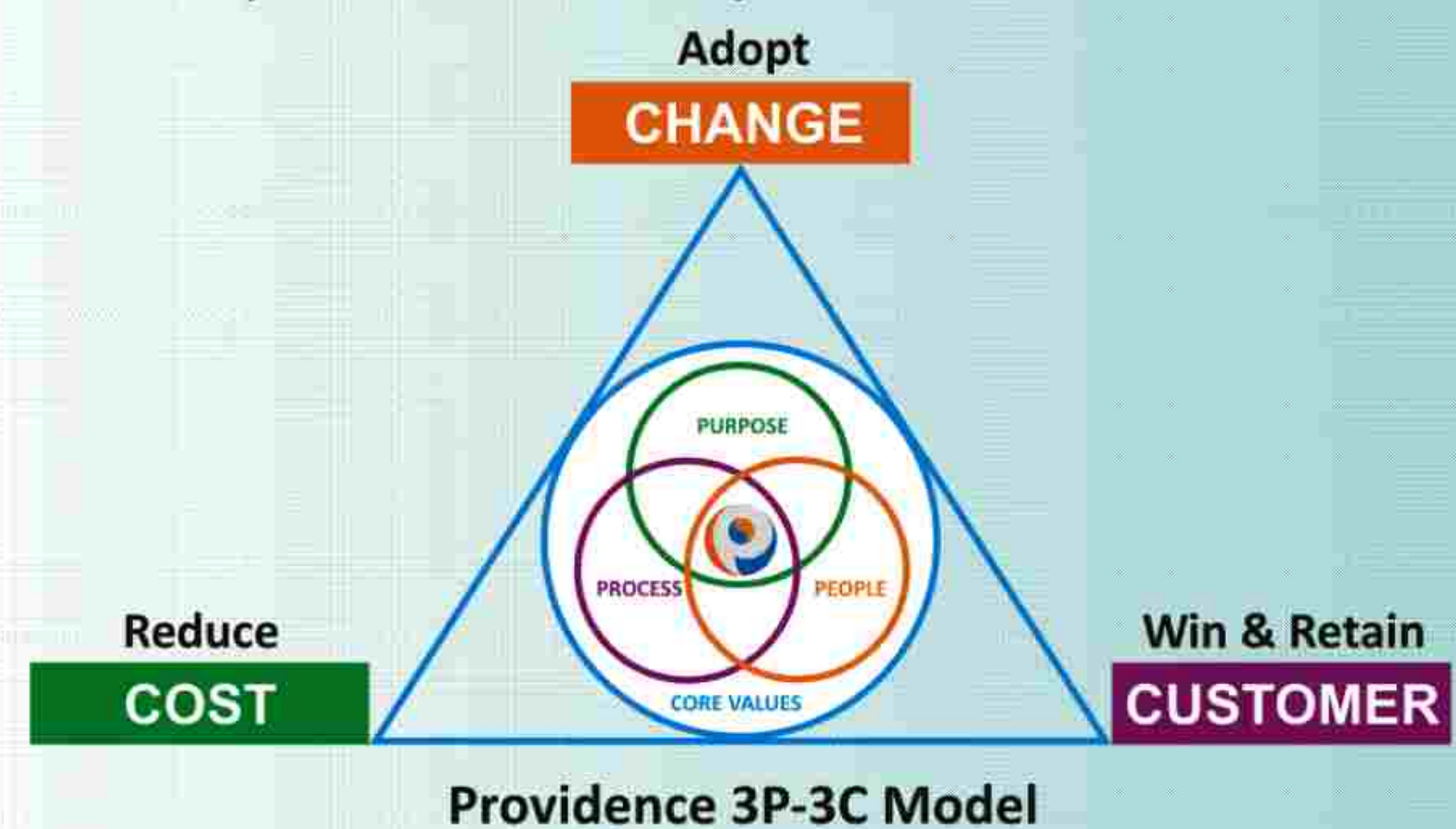


## Our Methodology

Our unique model of creating cutting edge over the competition combines the ideology of each school of thought - Kaizen, Lean, Six Sigma and BE Model which has proven its effectiveness.

This is achieved through our 3P-3C business excellence model which has been developed by our team of professionals. The fundamental model works on developing Vision, Mission & Core Values. Prepare VMV Interpretation & Strategic Goals. Alignment of organizational purpose through Corporate & Functional BSC. Drive Process improvement through various proven tools such as Lean, Six sigma, TQM, TPM, 5S & ISO Systems. Prepare team and individuals as a part of People development program using techniques such as TEI, Kaizen events, TPM circles, etc. Any solution first starts with a diagnostic study of the business.

- ✓ **VISION, MISSION & CORE VALUES**
  - VMV Interpretation | Strategic Goals
- ✓ **PURPOSE alignment**
  - Corporate BSC | Functional BSC
- ✓ **PROCESS improvement**
  - Lean | Six sigma | TQM | TPM | 5S | ISO
- ✓ **PEOPLE development**
  - TEI | Kaizen events | TPM circles





# Our Business Solutions

## Lean/ Six Sigma Implementations

We have team of consultants who are approved Master Black Belt (MBB) and Black Belt (BB) and have successfully implemented the above tools in various simple and complex situation for not only improving bottom line of the organization but have helped gained heavily through our interventions and guidance.

## Malcom Baldrige BE Model Implementation

The Malcolm Baldrige National Quality Award recognizes U.S. organizations in the business, health care, education, and nonprofit sectors for performance excellence. The Baldrige Award is the only formal recognition of the performance excellence of both public and private U.S. organizations given by the President of the United States. It is administered by the Baldrige Performance Excellence Program, which is based at and managed by the National Institute of Standards and Technology (NIST), an agency of the U.S. Department of Commerce.

Our team of consultants have work extensively on implementation of MBNQA Model of Business Excellence in many giants like Tata, Ispat Group & Ruchi Group etc.

## MSA/IATF16949:2016 Implementation

A key requirement of IATF 16949:2016 is the fulfilment of customer-specific requirements, set up by the automotive manufacturer in addition to the quality management system of their suppliers. PROVIDENCE has versatile experience in all kind of certification such as ISO 9001, ISO 14001, OHSAS 45001, EnM 50001, ISO 55001 and IATF on single window concept. Manufacturing site assessment(MSA) is quality improvement program institutionalized by TATA Motors Limited for it's vendors.

## CII Exim Award Implementation

The EFQM Quality Award is the most widely used organizational framework in Europe and has become the basis for the majority of national and regional Quality Awards. In India too, several organizations are using this model and CII in association with EXIM bank uses the same framework for Quality award for CII members. PROVIDENCE is known to be a pioneer in providing full support for implementing this model.

## DEMING Award Implementation

The Deming Grand Prize was created to commemorate the first International Conference on Quality Control (ICQC), held in October 1969 in Tokyo. TATAs are among the front runner in achieving this coveted prize in company like Tata Steel. PROVIDENCE founder member Mr. G.S.Dhillon has opportunity to implement this model and see many deming practicing company world wide. We help conduct a diagnostic study and take DEMING Award Implementation as part of total TQM culture.

## ISO 9001, 14001, 45001, 50001 and IATF 16949 Services

We are the leading Organisation in India in designing, implementing and auditing ISO 9001, ISO 14001, OHSAS 45001, ISO 50001 and IATF 16949 Management Systems. We have a 100% success rate in first time certification of all Management Systems. Once you engage our services, you will receive certification within a timeframe that is realistic to yourselves as an organisation, and at very competitive rates. We have global reach with more than 174 clients worldwide.

## Total Productive Maintenance (TPM)

**Total Productive Maintenance (TPM)** has come out as a very strong tool for shop floor as well as overall improvement. **We have a very senior team of TPM experts who have successfully implemented this initiative.** Approach is based on Zero down time and loss reduction and can be very useful to the organization who have internal problems on Productivity, Quality and Efficiency. Our clients are Steel Makers, Edible Oil Manufactruer, Roll Manufacturers, Mines, Cement Plants etc.

## International Railway Industry Standard (IRIS)

The aim of IRIS is to develop and implement a global system for the evaluation of companies supplying to the **Railway Industry** with uniform; language, assessment guidelines and mutual acceptance of audits by **Indian Railways (RDSO) & Coach Factories like MCF & ICF. We are Approved Channel Partner of World renowned body DQS GmbH (India) for ISO22163:2017 certification services.**

## 5S and Visual Management Implementation

5S is the first step towards TPM/WCM. It is also simple and a powerful performance improvement tool that outlines the five steps in creating workplace organization viz; sort, set in order, shine, standardize and sustain. This concept also helps the organizations to build a culture of continuous improvement, while maintaining a quality management environment. We have Successfully implemented this in more than 80 companies of different size and scale.

## CRS Support (Sustainable Development)

With the recent introduction of amendment to the Companies Act, 2013 the CSR spend is mandatory on all the private, public and Public Sector Undertakings operating in India. We at Providence support companies identify community need and facilitate CSR projects including Need assessment audit, Program identification and execution. Our founder member has served on many companies board on CSR front and has a very wide and vivid experience on Corporate Social Responsibility.



# Mission

enable organization to transform their culture & maintain competitive edge while ensuring sustainable development



## Safety Management System Implementation

Contractor Safety Management System (CSMS) is a – “One Step Ahead” process or policy or system in Safety Health & Management System (SHMS) which is based on P-D-C-A (Plan-Do-Check-Act) Kaizen. This system deals with the Safety Planning and its implementation divided under different heads or categories, starting Safety Policies, Principles, Manuals, SOPs, JHA, Manpower Selection & Deployment, Training, and Induction till Field Audits, Surveys, Checking and Rectifications. So far we have helped 46 clients to achieve 4 star rating.

## Safety Training & Safety Dash Board

Providence conducts need based safety training on various topics and help develop and implement visual safety management Dash Board. Some of the training topics are : Safety Skills, Fire Safety, Road Safety, Working at heights, Working in confined space, First aid training, PPE training & Behavioral Safety.

**Safety Dash Board** includes some of the key measures are: OSHA Events-recordable, Safety Meetings, Accident, Incident & Near Miss, Safety Tool Box Talk, Safety Line Walk, Safety Audit, PPE Compliance, Severity Index etc.

## Social Accountability SA 8000

The SA8000 Standard is the leading social certification standard for factories and organizations across the globe. It was established by Social Accountability International in 1997. SA8000 measures social performance in eight areas important to social accountability in workplaces, anchored by a management system element that drives continuous improvement. We help companies comply with the requirements of this international standard.

## Globally Recognized Certifications

Providence is Authorized Training Partner (ATP) of many global and Indian companies providing various professionals certification. Our range of program includes :

- 1) Six Sigma Yellow Belt
- 2) Six Sigma Green Belt
- 3) Six Sigma Black Belt
- 4) Six Sigma Master Black Belt
- 5) IRCA Lead Auditor Certification (9001, 14001, 45001)
- 6) Internal Auditors Certification
- 7) IATF, 16949:2016 Internal Auditors Certification

## HR Business Solutions

We provide total HR solutions to our customers in partnership with HRD India Pvt.Ltd. (Kolkata). Few major interventions are

- 1) IR/HR
- 2) Talent Management & Mobility
- 3) Learning & Development
- 4) Campus to Corporate
- 5) Reward Framework

For details please contact us or visit [www.hrdindia.co.in](http://www.hrdindia.co.in)

## Customized Training (TPM & Others)

We are the leader in providing customized work shops in consultation with JMAC on Total Productive Maintenance for honing skills of your team for TPM Implementation. We conduct these work shops based on the diagnostic study and therefore tailor it effectively to the organization's need. Our customized work shops include followings :

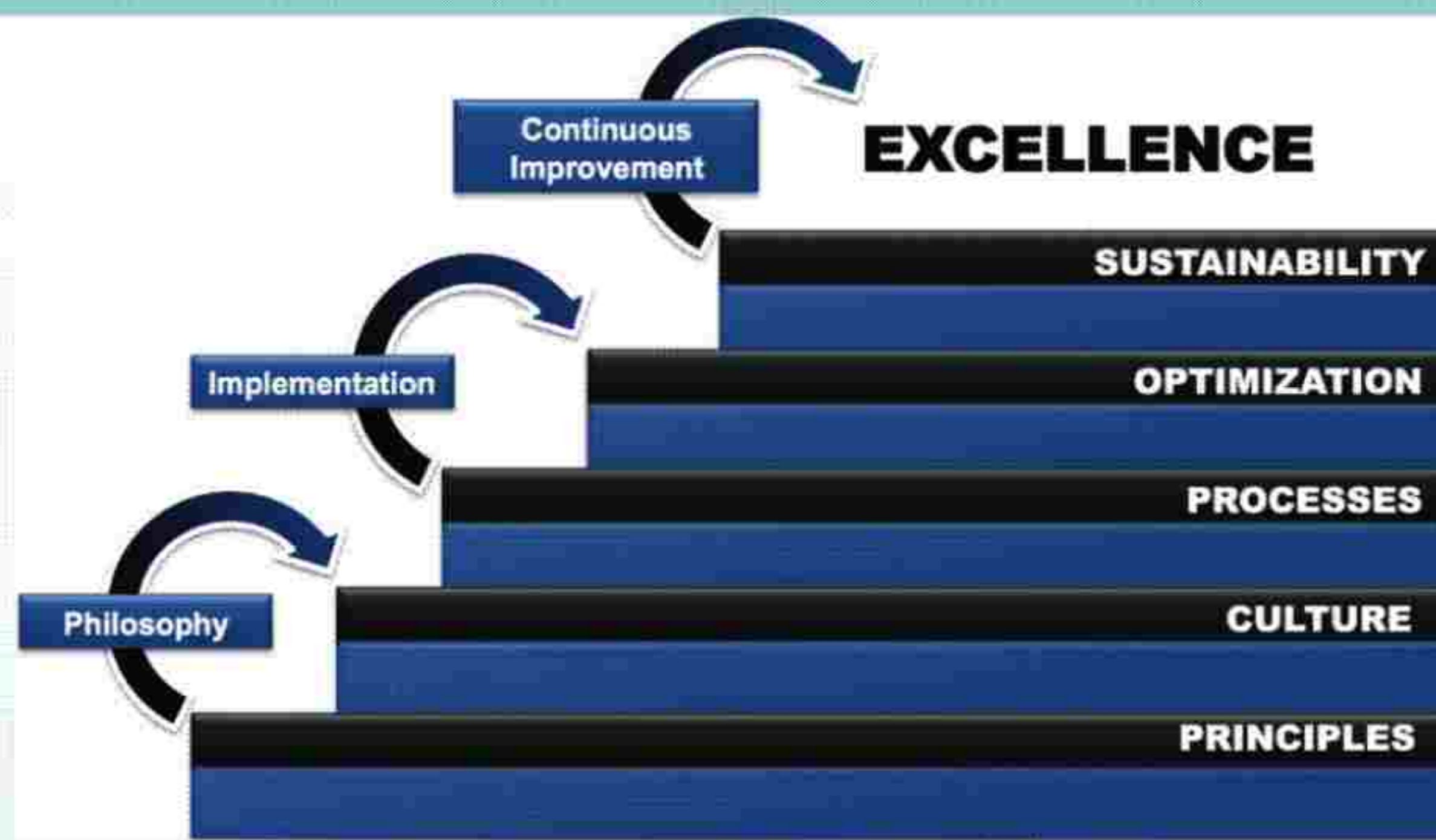
- 5S lead auditor certification
- TPM Champions workshop
- Vision ,Mission and Strategy Workshop
- Strategy Deployment and BSC workshop
- Business Excellence Work shop
- KAIZEN Workshop

## Soft Skill Training

We conduct soft skill training for employees at all level to tune them in line with organization's goal. Our courses are:

- Effective Communication
- Time Management
- Effective Business Letters & Emails
- Microsoft office (Word, Excel & Power Point)
- Interpersonal Skills
- Creative Thinking & Problem Solving
- Supervisory Skills
- Change Management
- Effective Team Building
- Leadership Skills





*We look forward to joining you on your*

*Excellence journey!*

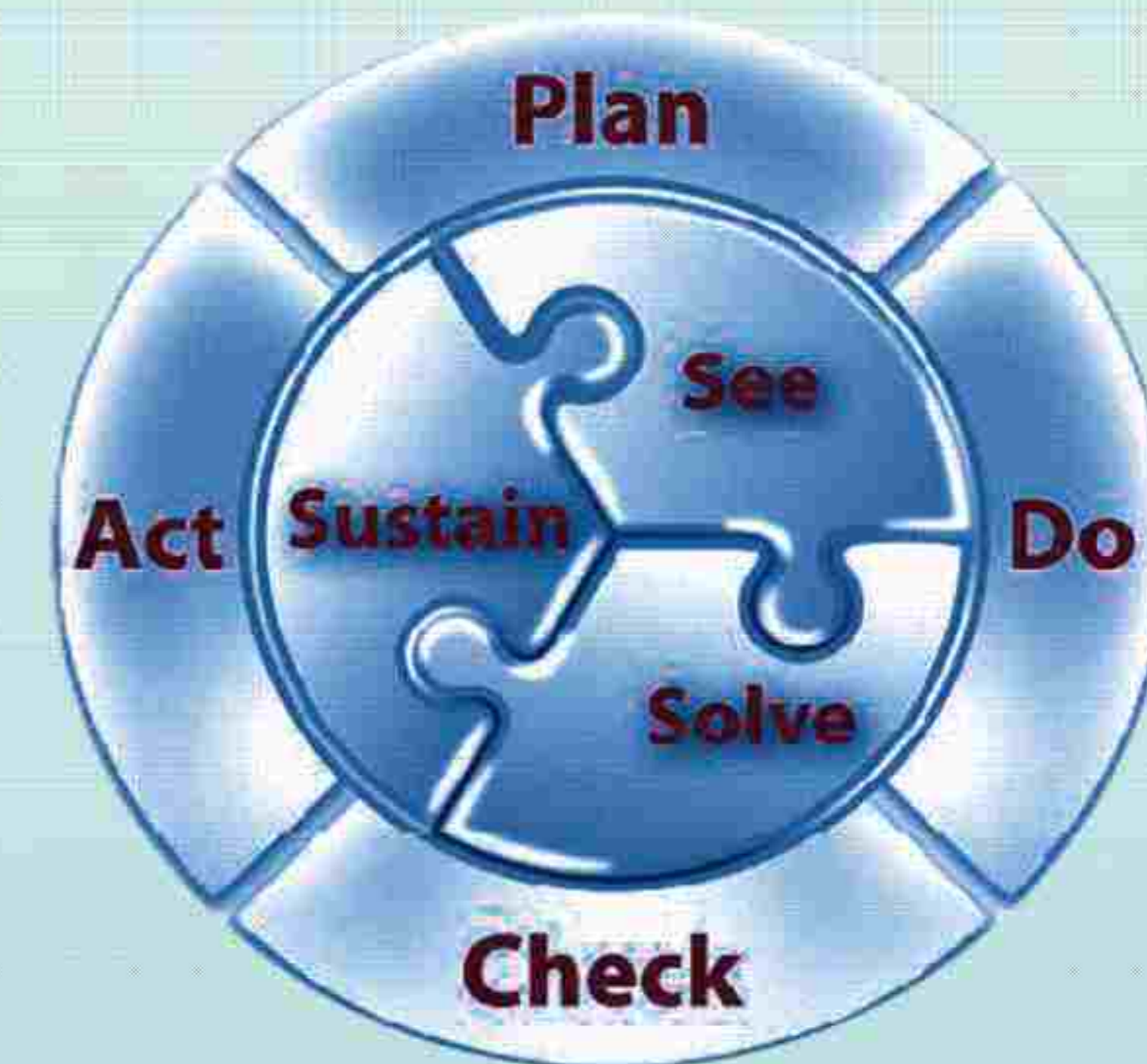
**Call: +91-9431412406, 6205082850**

### Take a Diagnostic Study... *Its Free*

Every organization is keen to improve on the deliverable as required by the customer. Needless to say, simultaneously, each organization is encountered with the harsh reality of the competitiveness in the market and pushes harder to achieve its own market share and mind share. Sometimes the push does not seem to work and therefore makes the back end more complex to manage. our **Lean Experts** walk through your **GEMBA** (workplace), do a Free Lean Diagnosis and also conduct a **FREE Lean Management Demo Workshop** addressing your current burning issues. Lean Consultants will explain the Lean Management History, Essentials for building a Lean Culture, Lean Pillars, Lean Tools and Lean Techniques in the most simplified manner so they get them etched in your mind. For **FREE Lean Diagnosis** and **FREE Demo Workshop** or more information on the above write to us at [contact@providencebizsolutions.com](mailto:contact@providencebizsolutions.com)

- We will make your operations lean
- We will make you competitive
- We will help you reduce wastes
- We will make your HR Innovative
- We will make your Process 6 Sigma
- We will make stake holder confident
- We will make your operations efficient
- We will make your customer Happy
- We will give you set of proven ideas**

### Our PDCA Methodology of Improvement



### Our Commitment

We help you **Develop your potential** & empower you with the **skills & tools** to improve your business in most competitive manner. We listen, we understand, we engage with honesty and integrity, and we **strive to exceed your expectations**.

### Our Clintel

We have a big list of national and international clients who have availed our consulting and training services for driving improvements. We have worked with Manufacturing, Banking, Health Care, BPOs, Logistic, Petroleum, Power and many more.....

### Our Team

Providence has a full time team of Principal consultant, Senior consultants, Consultants with varying degree of experience in their relevant field Our Senior Management Professionals & Business leaders are alumni of Premier Institutes of international reknowning in their respective areas of work/business such as Six Sigma, Lean, Lean Six Sigma, Communication & Soft skills, Business Excellence Model, TPM, KAIZEN other programmes. They have proficiency to implement various initiatives programs in Educational institutions, Public Companies & Corporate Houses.

### Providence Biz Solutions

**Eastern Region Jamshedpur Office :**  
3rd Floor, Mishra Apartment, Kalimati Road, Sakchi,  
Jamshedpur - 831 001  
**Corporate Office :**  
Plot No:44C,HSR layout,Bengaluru, Pin560037

### Contact Details

**Mob. :** +91 62050 82850, +91 94314 12406  
: +91 7979092570, +91 8987576919  
**e-Mail :** [contact@providencebizsolutions.com](mailto:contact@providencebizsolutions.com)  
: [providencebiz1@gmail.com](mailto:providencebiz1@gmail.com)